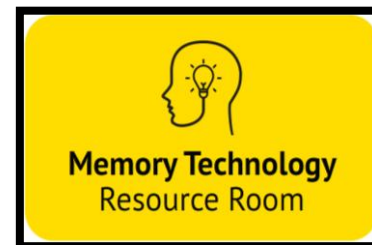# Memory Technology Resource Rooms

Eibhlis Cahalane, National Offices for Services For Older People and Palliative Care - Strategy

Memory Technology Resource Rooms- MTRR

An MTRR showcases a wide variety of Assistive Technology (AT) equipment. It allows a ' *hands on*' experience of AT equipment to facilitate learning and experience of the products with the support / advice of a professional. Clients have an opportunity to trial AT equipment which may be appropriate to them

Benefits of a Memory Technology Resource Room (MTRR)

❖ Aims to improve the quality of life for the person with dementia & reduce Carers stress

❖ It is a source of empowerment, education and support to people living with memory deficits including dementia, their family members, health care workers and members of the public.

❖ It facilitates visitors to make informed choices or decisions regarding the purchasing of Assistive Technology equipment.

❖ It can sign post clients and families to other relevant services

❖ Provides a 'Safe Environment' for client and families to discuss any challenges they are encountering in their day to day lives

etter Health Service
CARE COMPASSION TRUST LEARNING

Steps to Establish the MTRR's

➢ Assign Project Lead per CHO

➢ Secure suitable venues in each CHO

➢ Choose suitable AT Equipment- based on feedback and evaluation from existing South Tipperary MTRR

➢ National Tender Process for the purchasing of AT equipment

➢ Ordering, purchasing and delivery of Assistive Technology (AT) equipment

➢ Establishment of National AT Network group

➢ Training

➢ *Recruitment of part time staff members to manage the MTRR room for a 12 month period*

Memory Technology Resource Rooms

HSE MTRRs – updated March 2019

CHO 9 – 2 Locations
- Willow Day Hospital, Dublin 9
- St. Mary's Hosp, Phoenix Park D20 (not open)

CHO 1 – 3 Locations
- Leitrim – St Patrick's CH
- Cavan – PCC, Drumalee
- Donegal – Letterkenny

CHO 8 – 5 Locations
- Louth – Netwell Centre Dundalk
- Louth – Health Centre Drogheda
- Meath – Day Hospital Navan
- Laois/Offaly – Portarlington PCC
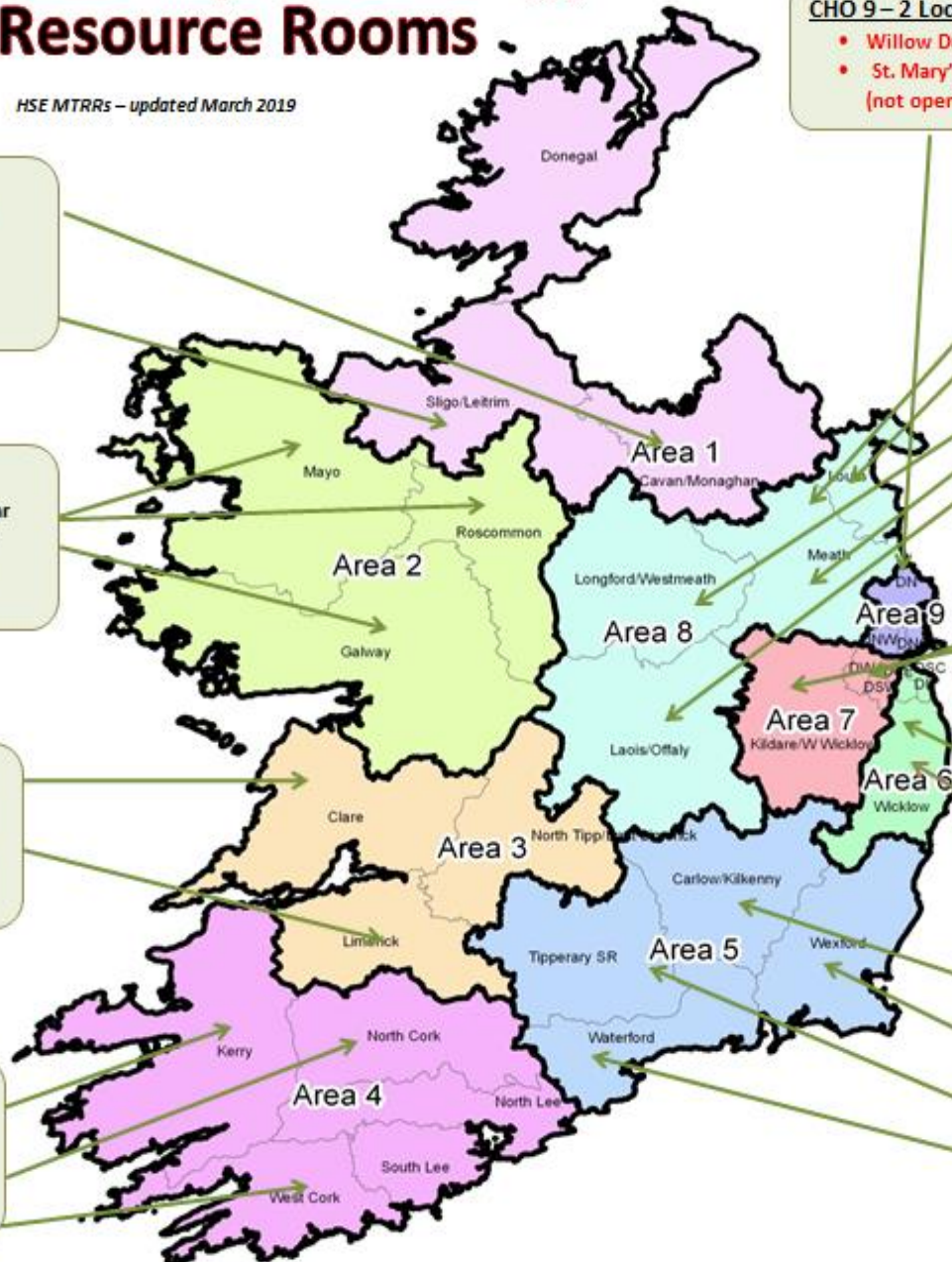- Longford/Westmeath – Mullingar PCC

CHO 2 – 3 Locations
- Mayo – St. Mary's Castlebar
- Roscommon – Boyle PCCC
- Galway – DCC, Loughrea

CHO 7 – 1 Location
- Dublin West – Ballyfermot PCC
- 7 x Outreach Kits

CHO 3 – 2 Locations
- Clare – St Joseph's Ennis
- Limerick – St Camillus CH

CHO 6 – 2 Locations
- Dublin South – Clonskeagh
- Co Dublin – St. Columcille's

CHO 4 – 3 Locations
- Kerry – Tralee DCC
- Cork – Mallow PCCC
- Cork – Kinsale PCCC

CHO 5 – 5 Locations
- Kilkenny – St. Columba's Hosp
- Carlow – Sacred Heart Hosp
- Tipperary – STGH Clonmel
- Waterford – St Patrick's Hosp
- Wexford – DCC, New Ross

Area 1 — Cavan/Monaghan, Sligo/Leitrim, Louth
Area 2 — Mayo, Roscommon, Galway
Area 3 — Clare, Limerick, North Tipp
Area 4 — Kerry, North Cork, South Lee, North Lee, West Cork
Area 5 — Carlow/Kilkenny, Tipperary SR, Waterford, Wexford
Area 6 — Wicklow
Area 7 — Kildare/W Wicklow
Area 8 — Longford/Westmeath, Laois/Offaly, Meath
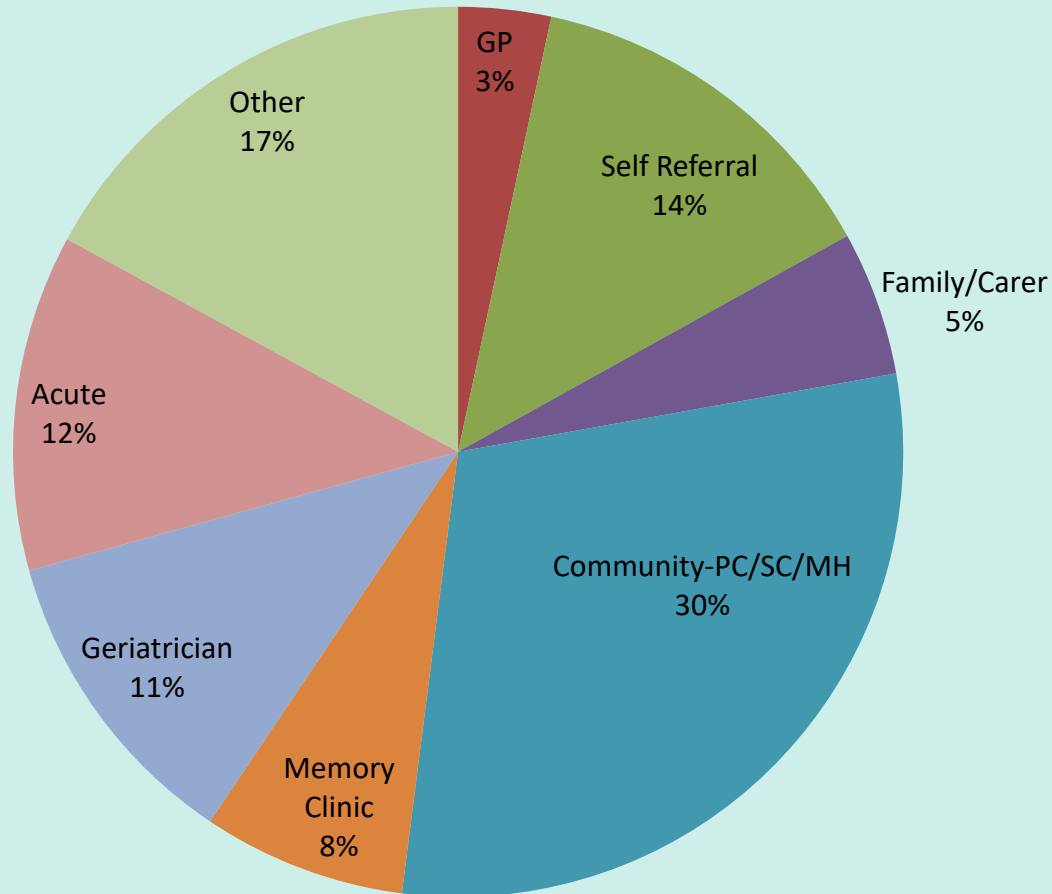Area 9 — DN, DNW, DNC, DNWDN, DNDSC, DSW, D
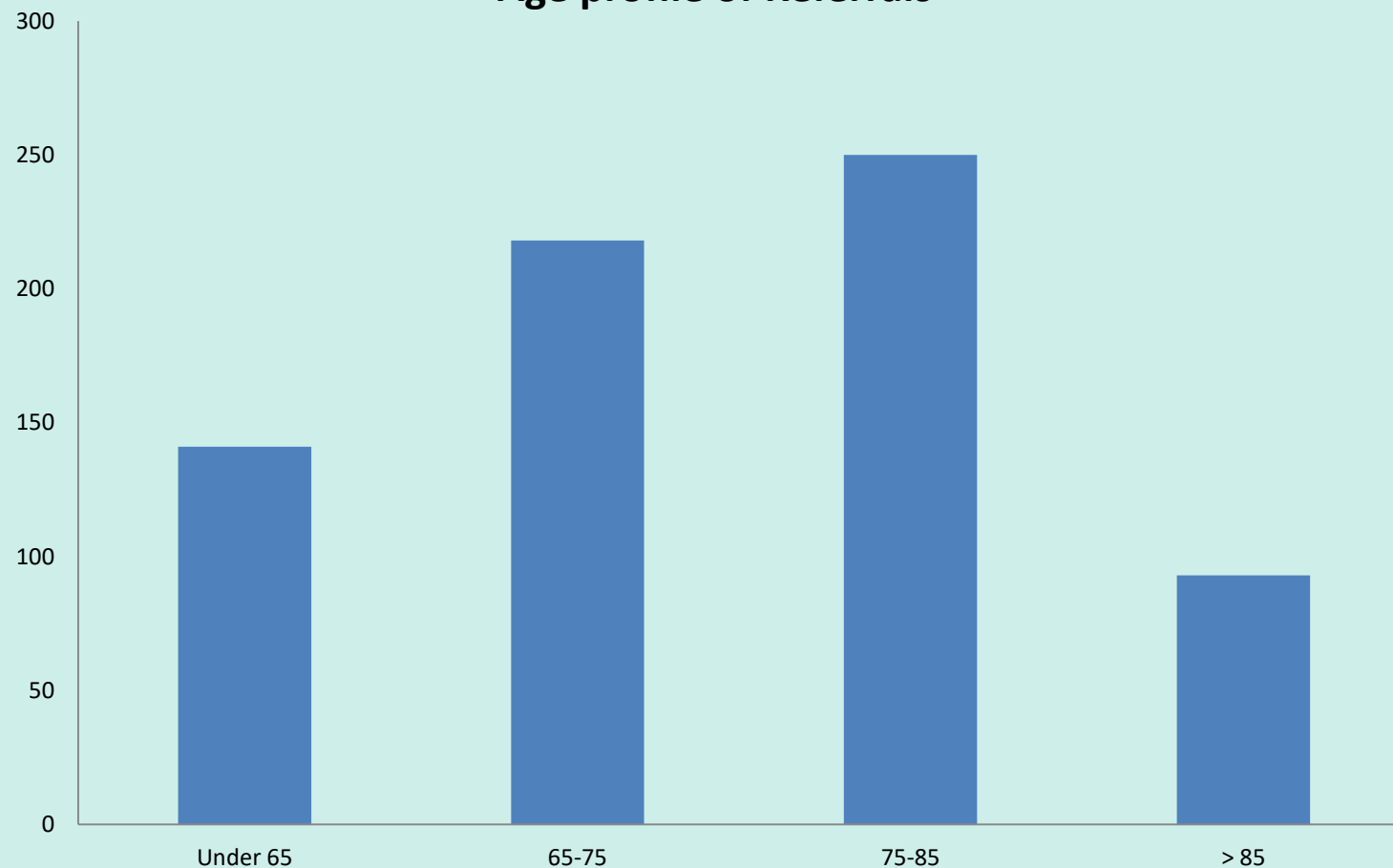Donegal

Evaluation of MTRR's

Evaluation

1. *No of Clients attending the MTRR- (2018 730 referrals, 550 appts)*

2. *Patient Demographics*

3. *Age Profile*

4. *Referral Sources*

5. *Number of Education Sessions*
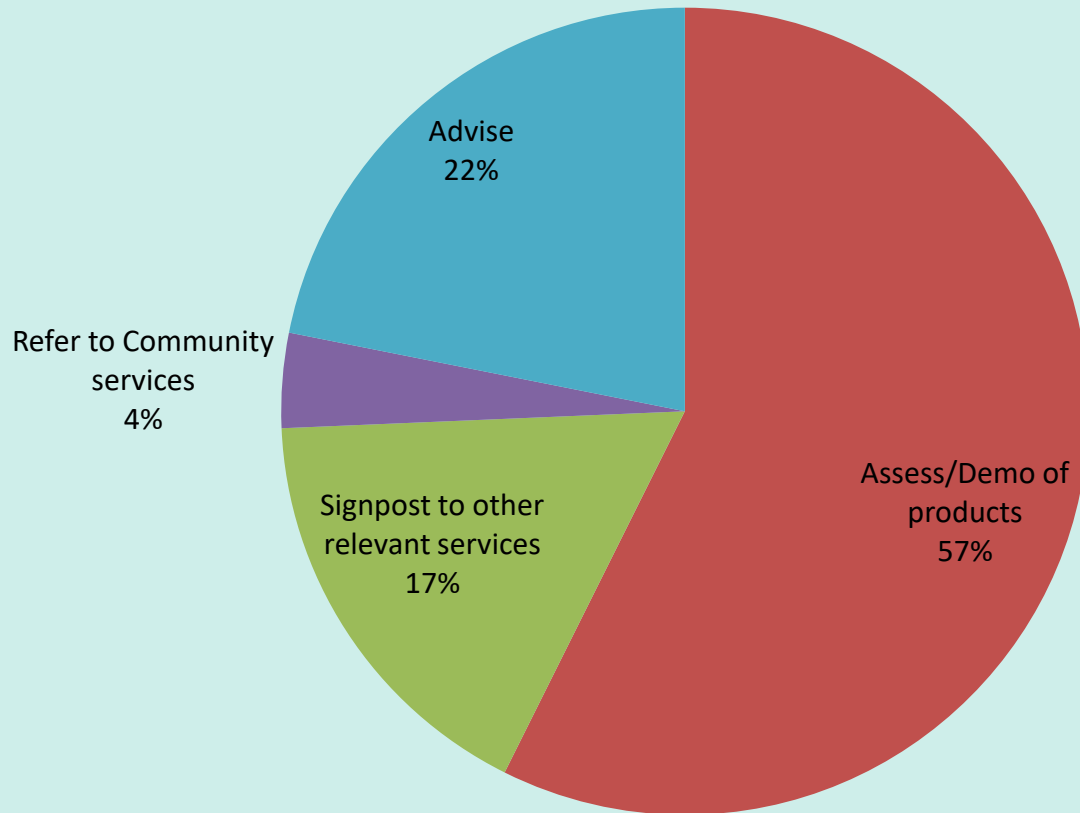
6. *Qualitative Client / Carer Feedback*
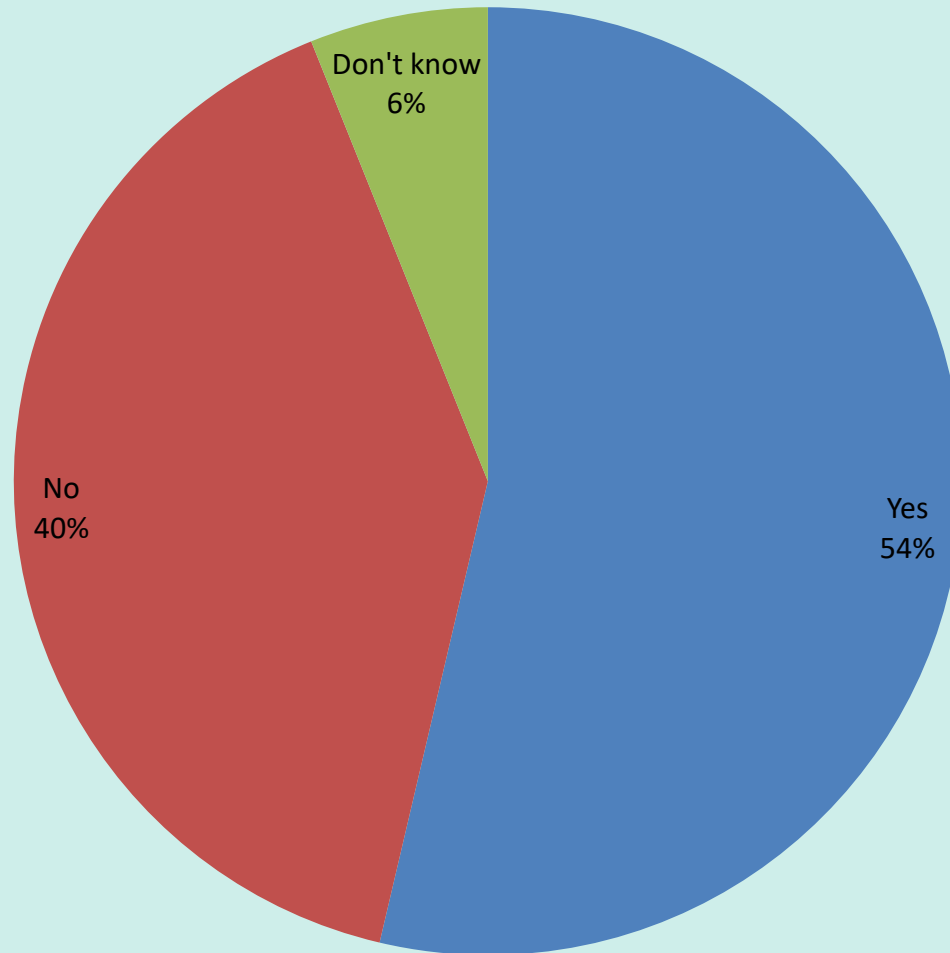
Age profile of Referrals

Type of Appointment

Feedback MTRRs

"exceedingly helpful in every aspect, I felt very comfortable and relaxed, very informative and visual display excellent. Makes more sense than just viewing

brochures. Not clinical very relaxing, sound advise "

"all the things we take for granted were explained in detail and will make life so much easier for my mum"

"the room is a heaven on earth, it made us realise there is help available to give us a better quality of life"

"it's a fantastic resource & very informative, practical strategies and ideas that are difficult to find elsewhere. I think this facility is excellent and a great addition to the care services for people with memory issues"

"Only place you can get help (information) like this"

"Very, very beneficial. Could not believe all the types of gadgets available to help (people with memory difficulties)"

"Gained insight into simple ways to make my parents lives more independent and safety mechanisms to help their everyday lives."

Memory Technology Resource Room

Seirbhís Sláinte | Building a
Níos Fearr | Better Health
á Forbairt | Service

Building a Better Health Service

CARE COMPASSION TRUST LEARNING

CHO 4 AT Pilot Project

Aim-To enable Day Centre clients and residents in CNU's with dementia / memory deficits to avail of the benefits of the Assistive Technology products, in particular, the memory enablement products.

➤ Staff from 4 community settings were facilitated to attend Dementia specific training (SONAS) and to shadow staff in a Dementia specific area within a Community Nursing unit and to trial AT / Memory Enablement products.

Feedback

➤ Enhances the service for clients in both day and residential services by enriching the activity programme available.

➤ Builds staff confidence and insight into memory deficits

➤ Will facilitate adherence to HIQA guidelines for residential centres which recommends increased opportunity to participate in activity based programmes

Building a Better Health Service

CARE COMPASSION TRUST LEARNING

Accessing MTRR

- Self-referral & HSCP referrals accepted

- Contact details for all rooms available on
  www.understandtogether.ie

- http://www.understandtogether.ie/Training-resources/Helpful-Resources/Memory-Assistive-Technologies/List-of-National-Memory-Technology-Resource-Rooms.pdf

Mental Health Services

Voluntary Groups

Day Centres

Primary care Services

Dementia Advisors

Social Satellite Centres

Memory Clinics/Day Hospital

Alzheimer's cafe

Memory Technology Resource Room

Feidhmeannacht na Seirbhíse Sláinte
Health Service Executive

Building a Better Health Service
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